

# Fire Department

City of Newton Performance Management  
Scorecard



## Traffic Light Key

Green = actual value meeting or exceeding the target  
Yellow = actual value within 10% of meeting the target  
Red = actual value more than 10% away from meeting the target



## Trend Key

Up = actual value has improved since last reporting period  
Right = actual value has stayed the same since last reporting period  
Down = actual value has worsened since last reporting period

Metrics measured monthly unless otherwise noted

Traffic Light	Trend	Performance Metrics	Actual	Target	Variance
<b>1. Maintain a trained department of fire personnel</b>					
		Training Hours	420	200	220
		% of Firefighters and officers who are EMT certified (yearly)	32%	50%	-18%
		% of Firefighters and officers who are R.I.T. certified (Semi-annually)	97%	100%	-3%
		% of Firefighters and officers who are trained in Ice Rescue (yearly)	98%	100%	-2%
		% of Firefighters and officers who are trained in Advanced Driver Training (yearly)	98%	100%	-2%
<b>2. Respond quickly to emergency calls</b>					
		% of responders on scene within 6 min (all calls)	84%	90%	-6%
		% of responders on scene within 6 min (Fire category 100 series calls)	93%	90%	3%
		Average Response Time of Medical Calls	4:14	6:00	1:46
<b>3. Provide fire prevention in the community</b>					
		Total # of fires	8	0	8
		Number of Inspections	83	200	117
		Number of Violations/Citations written	15	0	15

## Notes